



Marton Valley Leisure Ltd.

Flamborough Road, Marton, Bridlington
East Yorkshire, YO15 1DU.

Tel: 01262 605107 E-mail: enquiries@martonvalley.co.uk

Dear Client

Marton Valley & Martonia Re-Opening 4th July 2020

I'm sure you are all aware that both parks are allowed to re-open from the 4th July, we are looking forward to welcoming you all back. Please don't arrive at the park before 8am on the 4th July.

It's been a very difficult 14 weeks for us all, we hope you've managed to come through this period relatively unscathed. For those of you who have suffered any losses, please accept our deepest sympathy.

As a small family run park we are aware that you've all missed visiting your caravans during this period. As we value your custom we are currently formulating a 'support package' to aid all our customers for the time they've lost. Once this is completed we will write to you all with full details.

Over the first few weeks I would imagine the parks will be very busy, I ask you to be considerate with regards to parking and ask any visitors to use the car parks. If you haven't already visited your caravan this year, please ensure its been re-connected before arriving to avoid disappointment.

We are implementing the following common sense measures due to the ongoing pandemic.

- Do not leave home if you or someone you live with has any symptoms.
- Limit contact with other people and maintain social distancing.
- Wash your hands regularly, hand sanitisers and wipes will be in use in the laundry room and offices.
- Only one customer in the laundry room at a time.
- Book exchange service (laundry room) is suspended.
- Only contact the office by phone (01262 605107), only visit the office in person if it's absolutely necessary.
- Where possible order gas bottles using debit cards over the phone.

We look forward to seeing you all again soon (from a distance!).

Kind regards

Neil Richardson

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V.A.T. Registration N° GB 266 3984 59

Marton Valley Leisure Limited is a registered company in England, Registration No: 10612349